



Social Code & Community Guidelines

Whether you're a Dcart Customer, its staff, Supplier or a Dcart Driver, you're a user of the Dcart Platform – and we aim for all users to have a positive experience. This Social Code establishes standard conduct for all users and works towards ensuring a positive experience for all on the Dcart Platform

Safe & Respectful Network

We're committed to promoting safety and respect across the Dcart platform. As a Dcart User, we expect you to do your part by following all the laws and requirements that might apply to you, as well as this Social Code. We all should do our part to make the Dcart Platform a positive experience.

Fraud

We do not tolerate potentially fraudulent activity or fraud on the Dcart Platform and reserve the right to temporarily or permanently remove your access from the platform if you are suspected of fraudulent behavior.

Fair Dealing

You're expected to act in good faith and fairness with other Dcart users. Concealment, manipulation, abuse of personal information, misrepresentation, and other unfair practices will not be tolerated.

Presentation

As a Dcart User, you are expected to put your best foot forward while using the Dcart Platform by conducting yourself in a professional, courteous, and respectful manner.

If you're a Dcart User, you're expected to present yourself courteously and following generally accepted social behavior.

Losing Access to the Dcart Platform

Dcart prioritizes the safety and security of all Dcart Users. If we are concerned that a Dcart User may violate this Social Code or of applicable laws, we may remove that User's access to the Dcart Platform to ensure the security of Dcart. Access may be removed on a temporary or permanent basis.

The following are examples of conduct that may result in removal from the Dcart Platform:



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- **Breaking the law**, such as laws that pertain to the handling of personal information, etc.
- **Discrimination**
- **Inappropriate or abusive behavior** such as bullying, harassment, threats, etc.

Feedback

If you have any other questions relating to your use of the Dcart platform, you can reach out to us at info@Dcart.ca

Social Media

If you have a concern about the Dcart, we encourage you to reach out to us so we can address your concern! We ask that you refrain from posting harassing, disparaging, fraudulent, or offensive materials about other fellow Dcart Users on social media. Spamming, posting promotional material, or posting links to third-party websites is not permitted.

Reporting

We are committed to providing a safe and respectful environment and we need your help to keep all Dcart experiences positive! If you see that another user is acting in a way that is not consistent with this Social Code, let us know so we can work together.

Amendments

We may update this Social Code from time to time, as required, to keep up with our growing network! Please review this Social Code regularly to stay updated.